

ALEXANDER BOURLOTOS

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EXPERIENCE

Software Developer

November 2021 - Present

Western National Insurance Group, Edina, Minnesota

- Guidewire certified PolicyCenter developer (Specialist)
- Configuration of UI elements as well as logic changes for PolicyCenter non-UI related code.
- Modified method naming convention for underwriting rules so that a manual import/export of the rules was no longer needed in some cases with each deployment.
- Participation in the Agile SDLC including Sprint Planning, Daily Standups, Estimation, Code Review, Backlog Refinement, Production Support and Release.

Quality Assurance Analyst

May 2019 – November 2021

Western National Insurance Group, Edina, Minnesota

- Used Agile with DevOps to perform testing and review on software applications.
- Testing strategy developed for two front end systems. One built on Vue, Nuxt, Storybook and GraphQL and the other a React app created for Guidewire digital portals.
- As a company introducing Agile, I played a large role in helping to shape the process and documentation as a member of one of the leading web development teams.

Network Operations Technician

December 2014 – May 2019

Western National Insurance Group, Edina, Minnesota

- Kindly supported technical needs for internal/external customers while exceeding SLA standards. This was achieved in an in-person, remote and telephone setting.
- Headed research projects to move legacy ticketing processes into modern systems.
- Managed software release facilitation during promotion days leading to a 90%+ reduction in code-related production issues during business hours.

EDUCATION

Inver Hills Community College, Inver Grove Heights, MN August 2012 – December 2016
Associates of Science degree, Computer Science

CERTIFICATION

The Complete 2022 Web Development Bootcamp – Udemy

- Instructor: Angela Yu

Become a React Developer – LinkedIn Learning Path

- Instructor: Varied

DevOps Foundation Certificate

- The DevOps Institute - PeopleCert

SKILLS

React JS
Express JS
Node JS
MongoDB
Vue JS
GraphQL
Next JS

Git
GitLab
BitBucket

Bootstrap
jQuery

HTML
CSS
JavaScript

Postman
Working with APIs
Server Routes / Dynamic
Routing

Agile
DevOps
JIRA
Confluence

Guidewire:
PolicyCenter
ProducerEngage
Gosu

Java Essentials
Swift Essentials